






Physical Domain controllers freeze

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Added by  10 days ago. Updated about 16 hours ago.

Status:	Assigned	Start date:	03/19/2013
Priority:	1	Due date:	
Assignee:		% Done:	<div style="width: 0%;"> 0%</div>
Category:	-		
Target version:	-		
Owner:	Server	Service:	Active Directory
Implementer:	Server	Closed:	
Community:	All	Blocked:	
Effort:	3	Likely Assignee:	
Impact:	2	Mega-Problem:	Data Center Redundancy Degrades
Likelihood:	1	Capital:	No

Description

 Quote

The 2 physical domain controllers (DCs) -- DC52 and DC152 -- have been freezing and requiring a hard reboot every 2 days starting on 3/13/2013. All the DCs had MS patches applied on 3/3, but only the 2 physical systems have been freezing up. There is absolutely no indication in the logs about any sort of issue on these systems. They all stop logging until they are rebooted.

There are 3 likely issues

- Software
- Hardware
- Attack

Since the issue is only happening on the physical DCs and not the Virtual ones:
 Tonight (3/19) (jdb) will be updating the Dell BIOS and firmware just to cover the hardware area. If it resolves the issue then great. I will also be installing wireshark (packet capturing) this morning (3/19) on the 2 DCs in an attempt to capture some data during the lockup. I will also be setting up some basic resource monitoring to see if that also captures anything interesting.