

Communicating Upwards

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Description

In this 90 minute seminar, I use four examples to sketch how I communicate upwards to management, providing technology education, informing them of risks, planning for future projects, and measuring what I do. Then, I attempt to draw larger lessons.

The structure encourages discussion -- I illustrate what I've done, then we talk as a class about other possibilities.

Who should attend

Sys admins and network engineers involved in supporting operational IT environments.

Take back to work

Templates and examples for communicating to your management.

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